

# Commonly Asked Questions

## **1. Will my Insurance cover the treatment I will receive at Collins Chiropractic?**

→ We have staff that is trained in checking insurance benefits. It is possible that your insurance may cover all or a portion of treatment you will receive at Collins Chiropractic. We will not know exactly how much until we are able to call and verify the benefits. Please remember that no estimate of insurance coverage is guaranteed and the patient will ultimately be held responsible for charges not paid by Insurance.

## **2. If I do not have insurance, how much will each visit cost?**

→ The Doctor offers a variety of payment plans that work best for each individual patient. The full standard office visit price is \$60.00, *however*, every patient has the option to take advantage of our many flexible payment plans that reduce that price with up to a 25% discount. We try very hard to work with our patients to make their treatment here as affordable as possible.

## **3. What techniques will the Chiropractor use for treatment?**

→ We use a very wide variety of techniques to treat an even wider variety of symptoms/conditions. Please see our "**services**" page to learn more about what our office has to offer.

## **4. Do I need a Fibromyalgia diagnosis from my medical doctor to be treated at Collins Chiropractic for Fibromyalgia?**

→ No, you do not need a medical diagnosis or referral from you medical doctor of Fibromyalgia. New patients are welcome...just give us a call to set up your appointment!

## **5. How does the Doctor treat Fibromyalgia?**

→ Treatment for each patient will be unique, with a combination of chiropractic treatment, nutritional assessment, soft tissue work, and more. The Doctor has a large variety of techniques he uses to give each patient the best possible care.

## **6. What is included in the price I pay for the initial exam?**

→ An initial consultation will be about 45-60 minutes long one-on-one with the Doctor. The comprehensive exam includes an EMG scan, a review of all symptoms and complaints, and again – each visit will be unique for each patient so that the Doctor and the staff here can cater to what you need the most. That price also includes a second visit, called the Report of Findings visit. The Doctor will write up a full personalized report for you based on your initial exam, any x-

rays or labs that are available, and anything else the Doctor may use to create your unique treatment plan. At this visit, the Doctor will also explain to you're the financial aspect of your care, including insurance coverage if applicable. The Doctor will design several treatment plans for you to choose from. This is ALL INCLUDED in the price you pay for the initial exam!

**7. What should I bring to the initial exam?**

→ The new patient forms are all available on our website at [collinschiropracticinc.com](http://collinschiropracticinc.com) on the "**contact us**" page. Please fill those out before you come to your appointment. In addition, if you have any x-rays or labs from the past two years that pertain to your reason for seeking treatment, please bring those as well. We can make copies here at our office. Please also bring your insurance card if applicable and your form of payment (we accept cash, check and credit card).

**8. I don't like it when doctors "crack" or "pop" my neck and back. Will the Doctor do that?**

→ If there is any type of treatment that you know you do not want or like, just tell the doctor and he will not perform that specific treatment. The Doctor's goal is to get each patient feeling better as soon as possible, so it is important that the Doctor and patient work together to achieve that. By telling the Doctor what you do and do not like about certain techniques, your treatment progress will have the potential to increase immensely.

**9. What type of nutritional supplements does the doctor use? Are they prescription medications?**

→ The nutritional treatment we have available at Collins Chiropractic includes herbal compounds and homeopathy. Our motto is to have each patient (that needs nutritional supplements) to be on the least amount of supplements for the shortest amount of time. The supplements here are not prescription, however they are pharmaceutical grade, with very few exceptions, and so you will not find them at your local drug or health store.

**10. Does the doctor treat infants, children, teenagers, elderly, pregnant women?**

→ Yes, the Doctor is experienced in treating patients of every age group and also specializes in treating women who are pregnant.

**11. How do I set up an appointment?**

→ Call our office at (559) 323-5000 and our friendly staff will be happy to get you started with setting up your first appointment and getting you started on your journey toward a healthier, happier and pain-free you!